

K9 Lap Of Luxury, LLC~ Warm Water Therapy
Client Intake Form



644 Pangborn Road
Lynden, WA 98264
360-354-1212
Fax: 360.354.0191

Today's Date: / /

Owner/Guardian Name(s): _____

Mailing Address: _____ City _____ State _____ Zip _____

Home Phone: () _____ Work: () _____ Cell Phone: () _____

Email Address: _____

Emergency Contact _____ Telephone Number _____

Canine Information:

Name: _____ Breed: _____ Age: _____ Sex: M / F

Date of Birth: ____/____/____ Is your canine spayed/neutered? Yes / No Date of Spay/Neuter? _____
(mm) (day) (year)

Medical Information:

Name of Healthcare Providers	Telephone Number
Veterinarian	
Orthopedic Vet	
Chiropractor	
Other	

Were you referred by a healthcare provider? Yes / No If yes, by whom and for what reason? _____

Please list the medications and or supplements you currently give to your canine.

Medication/Supplement	How Often	Reason

(Please continue on to next page)

Health History Past & Present:

Has your canine had recent surgery and/or injury? Yes / No (If yes, please describe) _____

Please describe and list the dates of any other/older past injuries and surgeries.

Type of Surgery/Injury	Date of Surgery/Injury

Does your canine have any problems with bowel/bladder control? Yes / No (If yes, please describe) _____

Please describe any emotional or behavioral aspects that you would like us to be aware of so that we can better understand your canine's boundaries and help him/her to be as comfortable and confident as possible during our session together. _____

General Information

What does your canine's diet consist of? _____ Feeding Schedule _____

What type of exercise does your canine receive? _____

What level of training has your dog received? Basic / Advanced / Specialized: _____

Please describe your canine's relationship with water. _____

Is there any information you would like us to know about your canine?

What are your goals for your canine companion as they pertain to warm water therapy? _____

How did you learn about Lap of Luxury? _____

Would you like to be on our mailing list to receive news on upcoming events at the spa? Yes / No

(Please continue on to next page)

K9 Lap Of Luxury, LLC ~ SPA POLICIES

Thank you for choosing K9 Lap Of Luxury for your canine's therapeutic needs. We want you and your canine to experience a stress-free and relaxing session. In order to accommodate everyone we have created some specific policies to ensure your visit is as pleasant as possible. If there is anything we can do to make your future visits even more enjoyable, please feel free to let us know.

Preparing for Your Visit

- ≈ To reduce the possibility of an accidental defecation in the pool it is vital that you refrain from feeding your canine 4-hours prior to their appointment and they have a bowel movement within that time frame. If your canine has bowel incontinence issues you may need to manually express their bowels. Your veterinarian can show you the proper technique. In the event your canine should have an accident, we reserve the right to charge a fee of \$300.00 for having to close the pool to the rest of the day's clients to sanitize the pool.
- ≈ If you wish to enter the pool along with your canine, please refrain from wearing perfumes, especially lotions that will make your skin slippery, and any chemicals that will then be released into the water. We suggest wearing a T-shirt and shorts over a swimsuit to minimize scratches.
- ≈ Brush your canine. Although we invested in a powerful filtration system designed to circulate the water quickly and effectively to remove loose fur, you can greatly reduce the amount of fur that ends up in the water by simply brushing your canine especially during shedding seasons. The client after you will appreciate your consideration.
- ≈ Trim your dog's nails. Long nails are a hazard and make it difficult for the dog to keep their footing while resting on the bench and steps.

Upon Arriving at the Spa

- ≈ Please exercise your canine upon arrival even if they went before they left home to give them a chance to relieve themselves prior to swimming. We have provided scoops for you to pick up waste with. Please be courteous and pick up after your dog and return the scoop to where you found it.
- ≈ Remember to have your canine leashed at all times while outdoors except while in the fenced exercise area. When encountering another canine, please **do not** allow your canine to rush up and greet it without expressed consent from the owner.
- ≈ Enter the building through the main entrance and make yourself at home. In order to maintain the privacy of the client ahead of you, please do not enter the pool area or knock on the door to the pool area. You will be greeted by a staff member who will bring you into the pool area. If the session prior to yours should run late, we will insure you are given your entire allotted time.
- ≈ Anyone who plans to enter the pool with a canine must sign a waiver prior to swimming.

In the Pool Area

- ≈ Under no circumstances shall a canine be left unattended in the pool area.
- ≈ Even with a non-skid surface in the pool area, a wet floor is slippery. To prevent injury to your canine, please do not let them run loose in the pool area.
- ≈ Please limit the use of treats to the end of the session.

After Your Session

- ≈ We provide towels, a separate grooming room, and human bathroom for your use after your session. You may wish to bring your own towels for the car ride home.
- ≈ If staying **after** your session ends, please place your canine in the fenced exercise area while you use the bathroom so the next client may begin their session on time.
- ≈ If the next client is waiting in the greeting area, please use one of the exits located in the pool room if your canine is with you. You may then return to make your next appointment through the main entrance.

Agreement for Payment and cancellation Policy:

Please be aware that Lap of Luxury has a 24-hour cancellation policy. If you cannot make your appointment, please cancel at least 24-hours in advance to avoid charges. Cancellations made less than 24-hours in advance may incur a charge unless we are able to fill the appointment. If you fail to arrive for your appointment and do not cancel or reschedule, we reserve the right not to schedule sessions in the future.

Indemnity, Release, and Waiver

I, the undersigned, warrant that I am the owner or person responsible for the canine(s) brought to Lap of Luxury for services, and therefore accept and promise full responsibility by this indemnity for damage to property or injury or death, people or other animals arising out of use of the grounds and spa and the actions and conduct of the undersigned and my canine(s), and accordingly agree to indemnify Lap of Luxury, and its owners, employees, independent contractors, and independent therapists, for money damages and attorney fees; and further waive all personal claims and release Lap of Luxury, its owners, employees, independent contractors, and independent therapists for damage, injury or death sustained by me, arising out of my participation in the activities and services of Lap of Luxury, or presence on or use of the premises where services are performed; and further waive subrogation claims of insurers.

Printed Name

_____ Dated this ____ day of _____, 20____

Signature

Printed Name (Additional Client)

_____ Dated this ____ day of _____, 20____

Signature

Thank you for choosing Lap of Luxury for your canine warm water healing needs!

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