

## Lap Of Luxury, LLC~SPA POLICIES

Thank you for choosing Lap Of Luxury for your canine's therapeutic needs. We want you and your canine to experience a stress-free and relaxing session. In order to accommodate everyone we have created some specific policies to ensure your visit is as pleasant as possible. If there is anything we can do to make your future visits even more enjoyable, please feel free to let us know.

### Preparing for Your Visit

- ≈ To reduce the possibility of an accidental defecation in the pool it is vital that you refrain from feeding your canine 4-hours prior to their appointment and they have a bowel movement within that time frame. If your canine has bowel incontinence issues you may need to manually express their bowels. Your veterinarian can show you the proper technique. In the event your canine should have an accident, we reserve the right to charge a fee of \$300.00 for having to close the pool to the rest of the day's clients to sanitize the pool.
- ≈ If you wish to enter the pool along with your canine, please refrain from wearing perfumes, especially lotions that will make your skin slippery, and any chemicals that will then be released into the water. We suggest wearing a T-shirt and shorts over a swimsuit to minimize scratches.
- ≈ Brush your canine. Although we invested in a powerful filtration system designed to circulate the water quickly and effectively to remove loose fur, you can greatly reduce the amount of fur that ends up in the water by simply brushing your canine especially during shedding seasons. The client after you will appreciate your consideration.

### Upon Arriving at the Spa

- ≈ Parking is available in front of the spa. We have 2 exercise/potty areas, one for arrival, and one for use after your session. Please exercise your canine upon arrival even if they went before they left home to give them a chance to relieve themselves prior to swimming.
- ≈ Remember to have your canine leashed at all times while outdoors except while in the fenced exercise area. When encountering another canine, please **do not** allow your canine to rush up and greet it without expressed consent from the owner.
- ≈ Enter the building through the main entrance and make yourself at home. In order to maintain the privacy of the client ahead of you, please do not enter the pool area or knock on the door to the pool area. You will be greeted by a staff member who will bring you into the pool area. If the session prior to yours should run late, we will insure you are given your entire allotted time.
- ≈ Anyone who plans to enter the pool with a canine must sign a waiver prior to swimming.

### In the Pool Area

- ≈ Under no circumstances shall a canine be left unattended in the pool area unless securely crated.
- ≈ Even with a non-skid surface in the pool area, a wet floor is slippery. To prevent injury to your canine, please do not let them run loose in the pool area.
- ≈ Please limit the use of treats to the end of the session.

### After Your Session

- ≈ We provide towels, a separate grooming room, and human bathroom for your use after your session. You may wish to bring your own towels for the car ride home.
- ≈ If staying **after** your session ends, please place your canine in the fenced exercise area while you use the bathroom so the next client may begin their session on time. Use the exterior exit upon exiting the building located inside the bathroom if the next client is in session so they are not interrupted.
- ≈ If the next client is waiting in the greeting area, please use one of the exits located in the pool room if your canine is with you. You may then return to make your next appointment through the main entrance.

**To schedule an appointment, please call: 360-354-1212 or email: [K9LapOfLuxury@aol.com](mailto:K9LapOfLuxury@aol.com)**