



K9 Lap of Luxury, LLC~ Warm Water Therapy
Client Intake Form

Today's Date: _____

644B Pangborn Road Lynden,
WA 98264
360-354-1212
K9LOL@K9LapofLuxury.com

Owner/Guardian Name(s): _____

Mailing Address: _____ City _____ State _____ Zip _____

Best phone numbers to reach you: _____

Email Address: _____

Emergency Contact _____ Telephone Number _____

Canine Information:

Name: _____ Breed: _____ Age: _____ Sex: M F

Date of Birth: ____/____/____ Is your canine spayed/neutered? Yes No
(mm) (day) (year)

Medical Information:

Name of Healthcare Providers	Telephone Number
Veterinarian	
Orthopedic Vet	
Other	
Other	

Were you referred by a healthcare provider? Yes No If yes, by whom and for what reason?

Please list current supplements and medications administered by you:

Medication/Supplement	How Often	Reason

Health History Past & Present:

Has your canine had a recent surgery and/or injury? Yes No (If yes, please describe below)

Please describe and list the dates of any other/older past injuries and surgeries.

Type of Surgery/Injury	Date of Surgery/Injury

Does your canine have any problems with bowel/bladder control? Yes No (If yes, please describe below)

Has your canine ever bitten a human? Yes No (If yes, please explain below)

Please describe any emotional or behavioral aspects that you would like us to be aware of so that we can better understand your canine's boundaries and help him/her to be as comfortable and confident as possible during our session together.

General Information

What type of exercise does your canine receive? _____

What level of training has your dog received? Basic / Advanced / Specialized: _____

Please describe your canine's relationship with water. _____

What are your goals for your canine companion as they pertain to warm water therapy? _____

How did you learn about K9 Lap of Luxury? _____

K9 Lap Of Luxury, LLC ~ SPA POLICIES

Thank you for choosing K9 Lap Of Luxury for your canine's therapeutic needs. We want you and your canine to experience a stress-free and relaxing session. In order to accommodate everyone, and ensure your visit is as pleasant as possible, please read the following information.

Preparing for Your Visit

- ≈ **No Food** at least **6-hours** before swimming or skip their breakfast altogether on swim days. To reduce the possibility of an accidental defecation in the pool and for your canine to have a more relaxing session, it is vital that you refrain from feeding your canine prior to their appointment. In the event your canine has an accident, we reserve the right to charge a fee of \$300.00 for clean up.
- ≈ **Brush your canine.** You can greatly reduce the amount of fur that ends up in the water by brushing your canine, especially during shedding seasons. The client after you will appreciate your consideration.
- ≈ **Nails:** Keep your canine's nails trimmed. Excessively long nails make it difficult for dogs to stand properly and maintain traction in the pool.

Upon Arriving at the Spa

- ≈ It is not necessary to arrive more than 5-minutes prior to your session.
- ≈ We schedule sessions close together throughout the day. You only need to allow a few minutes to potty your dog upon arrival. Car rides are stimulating and often dogs will have the urge to pee and poop as soon as they arrive. Please respect our facility, our staff and our clients by picking up after your dog. We have waste bags and disposal for your use.
- ≈ Remember to have your canine leashed at all times while outdoors. When encountering another canine, please **do not** allow your canine to rush up and greet other dogs without expressed consent from the owner.
- ≈ Enter the building through the main entrance and make yourself at home. In order to maintain the privacy of the client ahead of you, please do not enter the pool area or knock on the door to the pool area. You will be greeted by a staff member who will bring you into the pool area.

In the Pool Area

- ≈ Under no circumstances shall a canine be left unattended in the pool area.
- ≈ Even with a non-skid surface in the pool area, a wet floor is slippery. To prevent injury to your canine, please do not let them run loose.

After Your Session

- ≈ We provide towels for your use. There is also a rinse room with a dog dryer.
- ≈ Please take your belongings with you to the rinse room if you plan to stay beyond your session so that we can stay on time with the client after you.
- ≈ Once you're finished, please exit quietly if the next session has begun.
- ≈ If the next client is waiting in the lobby, please use one of the exits located in the pool room if your canine is with you.

Scheduling Policies

- ≈ When you schedule an appointment you are renting our facility; therefore we require a minimum of 24-hours notice if you cancel your session, otherwise you will be charged for your reserved pool time.

Agreement for Payment and Cancellation Policy:

Please be aware that K9 Lap of Luxury has a 24-hour cancellation policy. If you cannot make your appointment, please cancel at least 24-hours in advance to avoid charges. If you fail to arrive for your appointment and do not cancel or reschedule, we reserve the right not to schedule sessions in the future.

Indemnity, Release, and Waiver

I, the undersigned, warrant that I am the owner or person responsible for the canine(s) brought to K9 Lap of Luxury, LLC for services, and therefore accept and promise full responsibility by this indemnity for damage to property or injury or death, people or other animals arising out of use of the grounds and spa and the actions and conduct of the undersigned and my canine(s), and accordingly agree to indemnify K9 Lap of Luxury, LLC and its owners, employees, independent contractors, and independent therapists, for money damages and attorney fees; and further waive all personal claims and release K9 Lap of Luxury, LLC its owners, employees, independent contractors, and independent therapists for damage, injury or death sustained by me, arising out of my participation in the activities and services of K9 Lap of Luxury, LLC or presence on or use of the premises where services are performed; and further waive subrogation claims of insurers.

Printed Name

Signature

Dated this _____ day of _____, 20____

Thank you for choosing K9 Lap of Luxury for your canine warm water healing needs!